

BOOKING POLICY (FULL) — JAMMAR MUSIC LLC

Last Updated: February 19, 2026

This Booking Policy applies to all services purchased from **JamMar Music LLC** (“JamMar,” “Company,” “we,” “us,” “our”) through our website, booking system, invoices, or payment links. **By purchasing or booking, you agree to this Booking Policy and our Website Terms of Service and Website Disclaimer.**

1) NO FREE CONSULTING

JamMar does **not** offer free phone consultations, free reviews, or unpaid “quick questions.” We operate at an executive level and work with clients who invest in themselves.

2) DELIVERY (HOW SERVICES ARE PROVIDED)

- **Calls are led by Jamaica.** Marlana joins **as needed** based on scope.
- The **Executive Bench** may be deployed **by scope** under JamMar direction and quality control.
- Certain offerings are “**NO CALL**” services delivered by email (see Section 3).
- **All sessions and deliverables are in English.**

3) “NO CALL” SERVICES (EMAIL DELIVERY)

For services labeled **NO CALL / Written Add-On / Sync Review (No Call)**:

- The listed “duration” reflects **internal review time**, not a live call.
- Delivery is made **by email** to the address on file (or the email you provide at checkout).
- Turnaround timing is provided **after purchase** based on queue and materials received.
- If required materials are missing, we may (at our discretion) request them, pause delivery, or deliver a limited evaluation based on what was provided.

4) ALL SALES FINAL; NO REFUNDS

All sales are final and non-refundable. We reserve time, internal review capacity, and queue position at purchase.

No refunds for any reason, including (without limitation): no-shows, late arrivals, dissatisfaction, scheduling conflicts, failure to provide materials, or change of mind.

If JamMar cancels and cannot reschedule, JamMar will issue a **credit** or (at JamMar's sole discretion) a refund.

5) RESCHEDULING (LIVE CALLS)

We respect real schedules. Rescheduling is allowed with clear boundaries:

- You may reschedule with **24+ hours' notice**, subject to availability, using your confirmation link or by emailing support@jammarmusic.com.
- Rescheduled sessions must be completed within **30 days** of the original session date unless JamMar agrees otherwise in writing.
- Repeated rescheduling that disrupts operations may be refused, and the booking may be forfeited (no refund).

Within 24 hours of the scheduled start time: rescheduling is treated as a **missed session** (see Section 6).

6) LATE ARRIVALS / NO-SHOWS (LIVE CALLS)

- Sessions end at the scheduled end time. Late arrivals use the remaining time.
- If you are **10+ minutes late**, JamMar may treat the session as forfeited **in JamMar's discretion** (especially for short sessions).
- **No-shows are forfeited.** No refunds and no credits.

7) CANCELLATIONS; CREDIT (NOT A REFUND) — LIVE CALLS ONLY

If you cancel a live call with **24+ hours' notice**, JamMar may issue a **one-time credit** (not a refund), at JamMar's discretion:

- Credit is valid **30 days**, non-transferable, no cash value.
- Credit may be applied to an equal or higher-priced service at then-current rates (you pay any difference).
- **No credit** for cancellations within 24 hours, no-shows, or bookings already converted into internal work.

("NO CALL" services are generally not eligible for cancellation credit once work has started or materials are submitted.)

8) MATERIALS / INTAKE DEADLINES

If your service requires materials (links, files, drafts, decks, EPK, music, splits, metadata, etc.):

- Provide requested materials **at least 72 hours before** the scheduled call or by any stated deadline (whichever is earlier).
- Late/incomplete materials may (at JamMar's discretion) limit feedback, convert the session to general strategy, require rescheduling, or be declined for review—without refund.
- You represent you own/control the rights to anything you submit and have permission to share it.

9) SCOPE; DELIVERABLES; ADD-ONS

Services are limited to the time and scope purchased.

- Additional work, follow-ups, rewrites, extra reviews, or outreach require a new booking or paid add-on.
- Notes, recordings, written plans, summaries, or deliverables are provided **only if included** in the service or purchased as an add-on.
- JamMar may provide examples/templates for education; you are responsible for final implementation and decisions.

10) SYNC REVIEWS VS. SYNC SUBMISSIONS (IMPORTANT)

- **Sync Reviews (No Call)** are paid evaluations only and do **not** include pitching, submissions, representation, introductions, placements, or acceptance into any workflow.
- Any pitching/submission/representation—if offered—requires a separate package and may require additional terms, eligibility standards, and/or a written agreement.

11) NO GUARANTEES

JamMar provides advisory, evaluation, and strategy services. **No guarantees** of outcomes, including (without limitation): placements, deals, meetings, signings, revenue, growth, press, playlisting, approvals, or results of any kind.

12) CONDUCT / FRAUD / PAYMENT DISPUTES

JamMar may refuse or terminate service in its sole discretion for misconduct, harassment, fraud, or abuse of policies.

- Chargebacks/payment disputes may void credits and may result in **ineligibility for future bookings**.
- If permitted, you agree to reimburse JamMar for chargeback fees and related costs incurred due to improper disputes.

13) POLICY UPDATES

This policy may change. The version in effect at the time of purchase governs that purchase.

Support: support@jammarmusic.com

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